

**Health Advisory 5 – Coronavirus Disease 2019 (COVID-19)
Study at Home & Online Learning Support for Students**

Dear Students, Parents, Guardians and Colleagues,
All members of the Sunway Education Group family

1. Education continues to be an essential pursuit even in these challenging times. At the SEG, our academics and support staff are committed to doing our best in order to ensure that all our students are able to gain knowledge, continue learning, and experience minimal disruptions to their education.
2. After discussions with the Sunway University Vice-Chancellor, Executive Directors of our Colleges and centres including the International Schools, the Group Registrar as well as other members of SEG leadership, we would like to announce the following support measures to be put in place, **with immediate effect:**
 - a. **We will be commencing a study from home option for students**
 - b. **Online learning support will be deployed**
 - c. **The respective institutions/ departments/ schools will notify students how to access the online learning platform and learning materials. Information also will be made available at www.sunway.edu.my**
 - d. **The study from home option will commence on Tuesday, 17 March 2020 until otherwise notified**
 - e. **Attendance requirements will be considered fulfilled for students exercising this study from home option**
3. Further to this, **the campus will remain open (unless mandated otherwise by the official government authorities) to support other students' needs to access learning on campus.**
4. For students who are required to sit for external exams which require your physical presence and which are beyond our control, your institution is in touch with the examination administration bodies and will provide an update in due time.

Additional Matters

5. We thank you to all for the continued support and cooperation in observing the preventative measures outlined in SEG's **Health Advisories** on COVID-19. Link to all the health advisories: <https://sunway.edu.my/health-advisory-communicue>

6. As a reminder, these are our key SEG contact points if there are any arising concerns:

- a. Health & Safety: +603 7491 8622
- b. International Office: +6019 336 2242
- c. Registry: +603 7491 8622
- d. Residence Management: +6019 273 2558 / +603 7652 5500

We will be providing additional contact information directly with your School Administrators as we roll out our online learning efforts.

7. SEG is guided by the various guidelines issued by health and education authorities and will continue to provide updates from time to time, including any directives to close the campus. We appreciate everyone's continued support and understanding.

Thank you.

Elizabeth Lee (Dr)

Chief Executive Officer

Sunway Education Group

16 March 2020