

Health Advisory 3 – Coronavirus Disease 2019 (COVID-19)

Dear Students and Colleagues,

All members of the Sunway Education Group family (University, Colleges, Schools, and Centres, collectively referred to as “SEG”),

1. Thank you to all for the continued support and cooperation in observing the precautionary measures outlined in SEG’s [Health Advisories](#) on COVID-19.
2. Some general COVID-19 updates:
 - a. **Globally**, we are witnessing an uptick in the number of reported COVID-19 cases. On 28 February 2020, the WHO upgraded the global risk of COVID-19 spread to the highest level. As of 5 March, COVID-19 had spread to 82 countries with 95,124 confirmed cases and 3,254 deaths (China accounted for 80,428 cases and 3,022 deaths). Out of the total number of cases, 51,171 (53.79%) had recovered.
 - b. **In Malaysia**, according to the Ministry of Health (MoH), in its latest press release on 4 March¹, 14 new cases were recorded, bringing the total to 50 cases, with 22 patients discharged and 28 still hospitalised. No deaths have been recorded.
3. **With regard to SEG**, as of 5 March 2020: All students and staff who have come to us from affected countries requiring self-isolation have not been permitted to come to campus until they have completed their self-isolation period. All are reportedly healthy and a number who have completed their self-isolation period have returned to classes or work. **To date, there are no confirmed COVID-19 cases among SEG students or staff.**

Update to Health Advisory for Those Traveling and Arriving in Malaysia

4. On 28 February, in guidelines issued by the Director General of Health, MoH and Ministry of Education (MoE) Malaysia, the following locations were categorized as high risk of COVID-19 transmission: **China, Taiwan, Macau, Hong Kong, Korea, Japan, Italy and Iran.** Based on this, it was advised that:
 - a. All visits by students or staff to the affected locations, including mobility programs, **be postponed**; and
 - b. All students or staff arriving or returning from the affected locations **must observe a period of self-isolation** for 14 days.
5. In line with the above, **SEG will follow the directives of the authorities.** Our Health & Safety, Registry, as well as Residence Management Teams, who have implemented preventative measures since our 1st Health Advisory in January, will continue to implement the latest directive.

¹ <https://kpkesehatan.com/2020/03/04/kenyataan-akhbar-kpk-4-mac-2020-situasi-semasa-jangkitan-penyakit-coronavirus-2019-covid-19-di-malaysia/>

Ministry of Health: Virtual Health Advisory, DoctorOnCall & BookDoc

6. MoH has prepared a number of support resources pertaining to COVID-19:
 - a. For queries on COVID-19, members of the public can refer to the MoH website, www.moh.gov.my (*Ask a Doctor*) for advice from Family Medicine Specialists.
 - b. For those arriving from overseas, MoH has advised to not go directly to a government healthcare facility. Instead, members of the public can seek medical advice as follows:
 - i. Virtual Health Advisory @ www.moh.gov.my : 8.30am – 5.00pm daily
 - ii. National Crisis Preparedness & Response Centre (CPRC) Hotline: 03-88810 200/ 600/ 700
 - iii. After 5.00pm, DoctorOnCall at www.doctoroncall.com.my/coronavirus or BookDoc at www.bookdoc.com (note: These are private sector providers collaborating with MoH and charges may apply)

Additional Reminders to Students & Staff

7. With the **upcoming term break and holidays**, we are mindful that staff and students may have travel plans. We do request that you consider postponing non-essential travel. In the event that travel is inevitable, do stay vigilant and be aware of the developments concerning COVID-19. Always place safety as your top priority.
8. Please also be mindful of family members, relatives, friends or neighbours who have travelled to any of the affected locations. And, if you have been in **close contact** with any person positive for COVID-19, please immediately call the National CPRC Hotline or head to one of the MoH [designated hospitals](#) to get tested and keep us informed.
9. As a reminder, these are our key SEG contact points if there are any arising concerns:
 - a. Health & Safety: +603 7491 8622
 - b. International Office: +6019 336 2242
 - c. Registry: +603 7491 8622
 - d. Residence Management: +6019 273 2558 / +603 7652 5500

Thank you.

Elizabeth Lee (Dr)

Chief Executive Officer
Sunway Education Group

5 March 2020