

SUNWAY EDUCATION GROUP

COVID-19 Advisory 12

Updates on Student Support & 2nd MCO Extension

Dear Students and Members of the Sunway Education Group (SEG) community,

1. On 10 April 2020, the Government of Malaysia announced the extension of the ongoing nationwide Movement Control Order (MCO) by another two weeks, until 28 April 2020. It appears that Malaysia's relatively quick establishment of the MCO and robust healthcare provisions have managed to reduce the R0 value (the average number of people who will be infected by one contagious person) more effectively than many other countries around the world. However, the War on COVID-19 is not over, we must make sure that we continue to adhere to the MCO rules to adequately contain the spread of this disease. For updated information regarding the latest MCO rules, please visit <https://t.me/MKNRasmi>.
2. To ensure economic sustainability and alleviation of public burden, the Government has announced that, in phases, selected economic sectors will be allowed to resume operations under strict MCO and healthcare guidelines. The list does not include the education sector. As such our SEG campuses will remain closed to our community for the duration of the extended MCO.
3. I am also pleased that all our educators and students are completely immersed in online teaching and learning. Let's take each day as an opportunity to embrace these new challenges and find solutions together. I am sure it will only get better as we become more comfortable with these technological modalities and new forms of educator-learner communication. Our institutions will continuously be updating their academic regulations to adapt to the changing scenarios, guided by the latest directives by the authorities. Please be ensured that SEG will remain consistent in our steadfast commitment to protect your interest and provide the support you need. If you have any specific concerns or need to clarify matters related to your academic support, please refer directly to your respective institutions and individual academic departments for advice on the most up-to-date academic information.
4. Your fees goes towards supporting the salaries of staff who are working tirelessly from home in order to bring you uncompromised quality education, ensuring the continued maintenance and improvement of all the physical facilities (e.g. library, IT, support services, on-going IT infrastructure investment, etc.) as well as providing unlimited access to all other resources and services to support and safeguard your learning, health, safety and security, amongst others. We thank you for the prompt and full payment of your fees through online transactions using this link: <https://epayment.sunway.edu.my>.

5. We have established the SEG COVID-19 Student Support Fund to support students, particularly but not limited to those who are living in non-SEG provided accommodation away from home, around the vicinity of Bandar Sunway and Subang Jaya. We also welcome anyone who wishes to donate towards this fund to ensure that as many deserving students are adequately supported during these trying times. For more information, please visit <https://sunway.edu.my/covid19-student-support>. Our sincere appreciation is hereby accorded to the many donors who have already pledged their support thus far.

6. Please continue to leverage on our support mechanisms to maintain your health, both physically and emotionally. Do contact our Counselors by email (counselling@sunway.edu.my) or calling our 24/7 mental health crisis hotline at 018-3893220 if you feel you need someone to talk to about your mental or emotional wellbeing. We are here to support you. A list of dedicated individuals whom you can contact for support through our We-CARE initiative can be found at: <https://student.sunway.edu.my/services/counselling-wellness>. Please visit the Sunway Student LIFE Facebook page and website for updated information regarding services available for you: <https://www.facebook.com/SunwayStudentLIFE/> & <https://student.sunway.edu.my/>.

7. Happy Easter to all Christians who celebrated Easter this weekend. Happy Vaisakhi, Puthandu Vazthukal, Shubo Noboborsho, Vishu Ashamsakal, Sook San Wan Songkran and best wishes to the others among us who are celebrating their traditional and religious new year this week. As we continue to be physically isolated, let us reflect on all the things that we should be grateful for and continue to find ways to support the less fortunate during these really trying times. My thoughts and prayers are with all of you. God bless you all.

Thank you

Elizabeth Lee (Dr)

Chief Executive Officer

Sunway Education Group

14 April 2020 @ 0200 hrs