COVID-19 STUDENT RETURN GUIDE

Version 30.3.2021
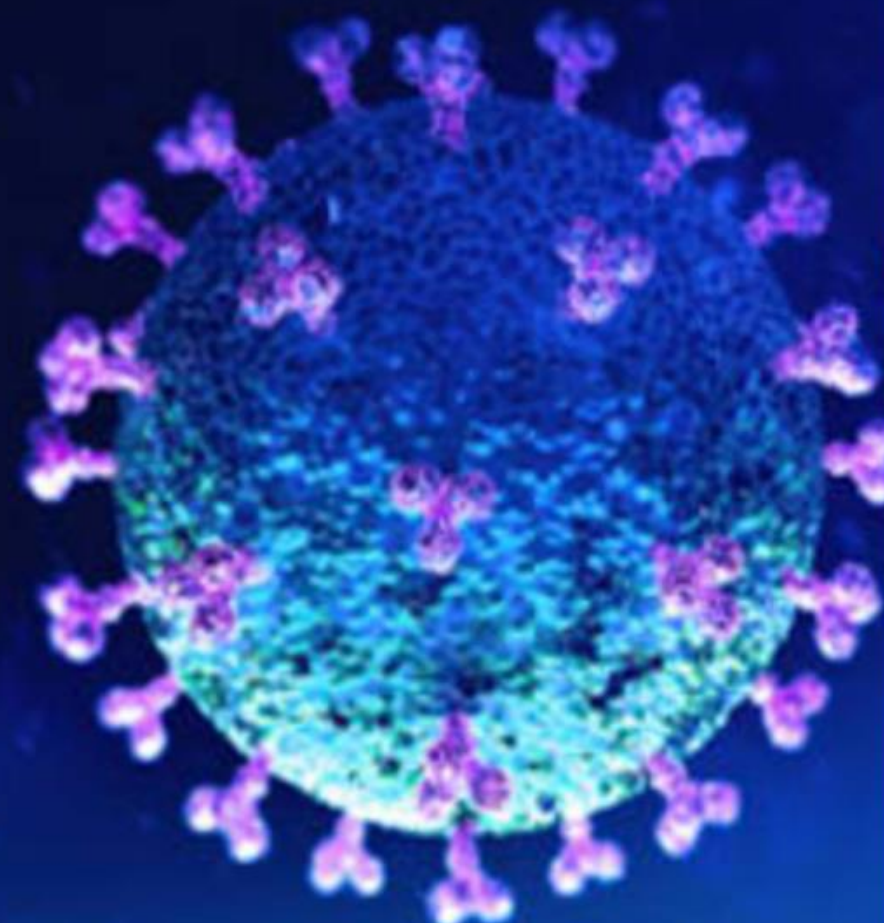
Updates in this version

- Slide 4: In light of the rapidly changing status of the various MCOs applicable from state to state, we have provided the link to the National Security Council (NSC/MKN) website

- Slide 6: Reminder that face-to-face (F2F) classes, discussions, or permitted events within an enclosed room should not be longer than 2 hours continuously at a time

- Slide 15 (new slide): We have listed down in more detail the definition and instances of being a Close Contact (Tier 2) according to the authorities

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As we welcome back our students, who have been allowed to physically return to campus beginning 1 March 2021 by the Ministry of Higher Education (based on 6 categories), the Sunway Education Group is committed to ensure that the health and safety of all members of our community are protected. For non-returning students, rest assured that you will be able to continue accessing your education online as we work towards ensuring that you achieve all your learning outcomes.

This COVID-19 Student Return Guide functions as a point of reference which includes reminders of the existing Standard Operating Procedures (SOPs), pre-return To-Do's, as well as useful contact information in case there are any arising questions. Owing to the rapidly evolving nature of surrounding circumstances, including the implementation of the MCO, CMCO and RMCO, this guide is non-exhaustive and updated from time to time. Thus, please contact our team or your respective institutions, schools, or programmes, should any support be required.

Let us all do our part in the ongoing fight against the COVID-19 pandemic as we continue our noble pursuits of knowledge, education and research.

#StaySafe #StayHealthy

Professor Elizabeth Lee
Chief Executive Officer
Sunway Education Group

Commitment to a Safe Campus

Health Advisories

- Since the onset of the COVID-19 pandemic up to February 2021, we have released Advisories to guide our students, staff and parents due to the rapidly changing situation.

- The advisories are accessible here: https://sunway.edu.my/health-advisory-communique/safe-campus

Government Regulations

- Kindly note that this Guide is subject to the regulations, SOPs and guidelines issued by the relevant authorities which include the Ministry of Higher Education (MoHE), Ministry of Health (MoH), Ministry of Education (MoE) and the National Security Council (NSC/ MKN). In light of the rapidly changing status of the various MCOs applicable from state to state, kindly refer to the various authorities' websites for the latest information, including MKN: https://www.mkn.gov.my/web/ms/sop-pkp-pemulihan/

- We will endeavour to update this Guide as soon as is reasonably possible based on ongoing developments.

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- Submit the eDeclaration Form & MySejahtera upon entry

- Please get your temperature checked

- Always wear your mask

- Observe physical distancing
(Follow the example of these prominent individuals & celebrities)

!! FAILURE TO OBSERVE SOPs MAY LEAD TO REMOVAL FROM CAMPUS !!

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Please adhere to all SOPs

- Please scan the eTrace QR before entering classes/ office areas/ facilities
- F2F classes (including labs/ workshops etc.), discussions and/or permitted events within an enclosed room should be no longer than 2 hours continuously at a time

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SCAN HERE TO ENTER

If you do not have a QR Code Scanner on your phone, please go to https://etrace.sunway.edu.my to scan the QR Code above.

Sign in. Stop the virus.

Help protect yourself, your family and your community with contact tracing.

IT Services | Human Resources | Facilities Services

STAY 1 METRE APART AT ALL TIMES & WEAR YOUR MASK

WELCOME BACK It's great to see you again!

KEEP YOUR DISTANCE — Please follow the Social Distance measures implemented on campus

WEAR YOUR MASK — Please wear your mask at all times on campus

REMEMBER TO SCAN — Sign in & stop the virus

BE PATIENT — Due to the reduction in elevator capacity, you may need to wait longer.

BE KIND

SECURITY CENTRE   ADMISSIONS

!! FAILURE TO OBSERVE SOPs MAY LEAD TO REMOVAL FROM CAMPUS !!

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Please adhere to all SOPs

The campus, classrooms, laboratories and common areas have been marked with various signages to ensure SOP compliance.
We have also appointed SOP Ambassadors to remind students/staff who are not in compliance with the SOPs. Be nice to them, please!

!! FAILURE TO OBSERVE SOPs MAY LEAD TO REMOVAL FROM CAMPUS !!

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6 Categories of Students Allowed to Return to Campus from 1 March

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1
Students from Certificate, Diploma, Bachelor and Postgraduate programmes who require practical, laboratory and clinical training, as well as access to studios, workshops and specialised equipment.

2
Students who do not have access to adequate internet connection and their environment is not conducive for online learning.

3
Existing students from Foundation or Pre-University and Diploma programmes based in SEG residences.

4
All new and existing international students. The International Office will advise all existing and new international students, except those from the United Kingdom, on matters pertaining to the requirement for their return to the country.

5
Students with special needs (OKU).

6
Students who are scheduled to sit for the Malaysian University English Test (MUET) as well as international and professional bodies examinations.

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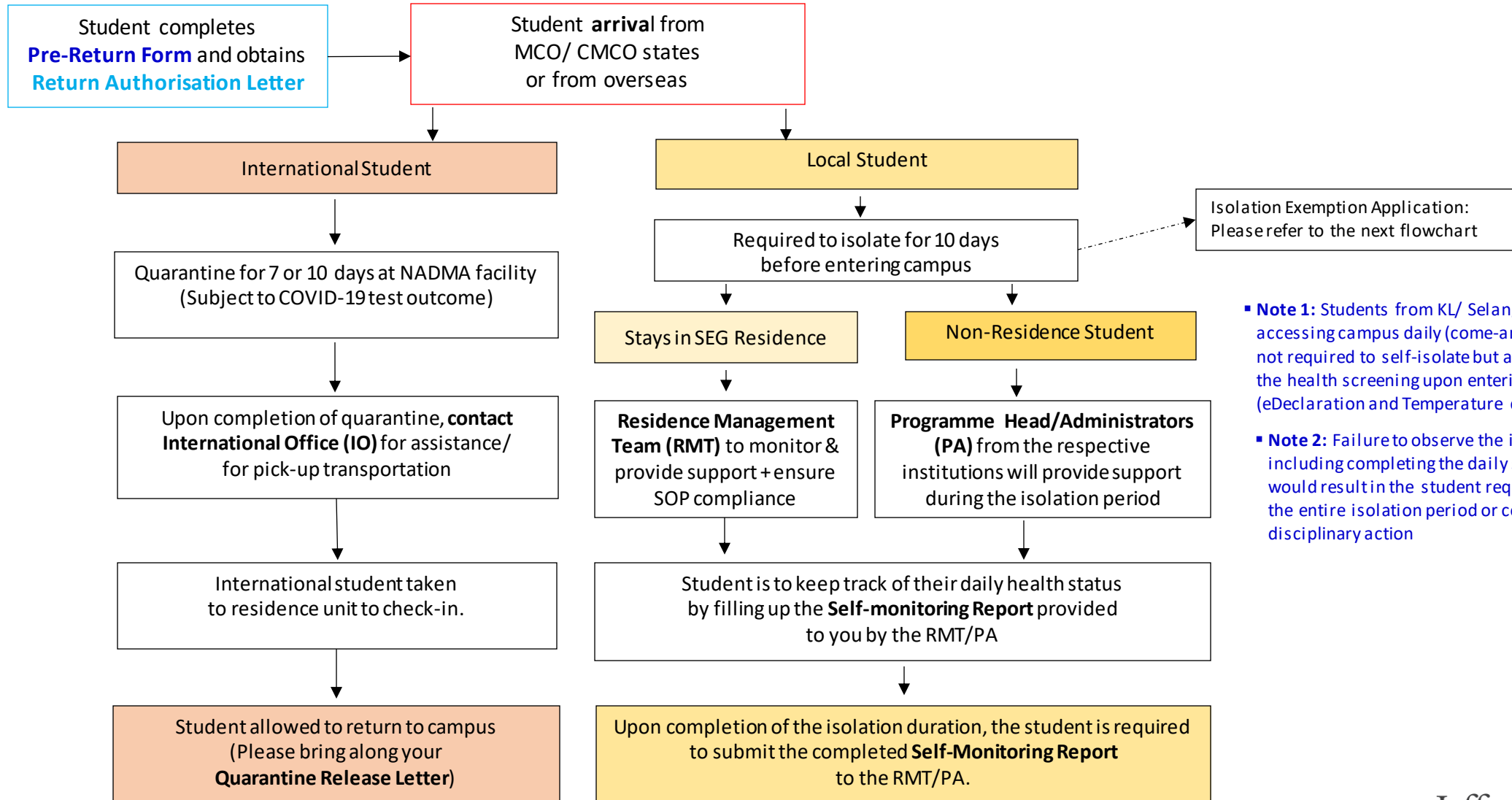
Before Returning To Campus

Local Students

1. You will receive a notification/email from your Institution/School/Programme.

2. Please check your **return eligibility** (must be within 1 of the 6 categories stated in previous page). If eligible, please fill in the necessary **online form** with your details (date of return, residential address etc). Your Programme Head/Manager/ Administrator will provide the relevant link. An **authorisation letter** to return to campus will be issued only to eligible students based on the details provided in the form.

3. If **inter-state travel** is necessary, please ensure you have 2 documents with you: the authorisation letter + MoHE letter (accessible here).

4. Non-returning students can continue learning online.

5. All resident and non-resident students from MCO/CMCO states **must isolate for 10 days** and must self-monitor their health status throughout. You will receive the **self-monitoring template** via email. Kindly note that failure to complete the isolation period or self-monitoring report may lead to disciplinary action.

6. Students **may be exempted from the 10-day isolation period** provided they can produce a COVID-19 swab test (RT-PCR) negative result from an authorised testing centre done within 3 days prior to campus entry. Kindly note exemption applications are subject to MoHE approval. Aside from public hospitals/ clinics, you may check out authorised private COVID-19 testing centres via the MoH website here: http://covid-19.moh.gov.my/fasiliti-kesihatan/hospital-swasta-dan-klinik-swasta-berdaftar-untuk-covid19 .

7. Upon completion of the isolation period or if exemption is approved, you will be allowed back to campus. Please make the necessary arrangements ahead of time. Residence students should contact the Residence Management Team while non-residence students should contact their Programme Head/ Administrators for further details.

8. Students from KL/Selangor who are accessing campus daily are not required to self-isolate beforehand, but must complete the eDeclaration form and temperature check upon entry.

International Students

1. International students must contact the International Office (IO) before making travel arrangements and to comply with authorities' procedures.

2. Please reach out to the IO team if you have any questions regarding the processes and procedures. This includes:
   a. Visa and immigration requirements
   b. Travel arrangements
   c. Pre-arrival COVID-19 test
   d. Quarantine at authorised Government Centre
   e. Accommodation
   f. Airport pick-up and transportation arrangements to campus accommodation
   g. Campus entry and commencement of classes documentation

3. Our IO team is ready to assist and guide you in this process.

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Student Return Flowchart

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Student completes **Pre-Return Form** and obtains **Return Authorisation Letter**

Student **arrival** from MCO/ CMCO states or from overseas

International Student

Quarantine for 7 or 10 days at NADMA facility (Subject to COVID-19 test outcome)

Upon completion of quarantine, **contact International Office (IO)** for assistance/ for pick-up transportation

International student taken to residence unit to check-in.

Student allowed to return to campus (Please bring along your **Quarantine Release Letter**)

Local Student

Required to isolate for 10 days before entering campus

Isolation Exemption Application: Please refer to the next flowchart

Stays in SEG Residence

Residence Management Team (RMT) to monitor & provide support + ensure SOP compliance

Non-Residence Student

Programme Head/Administrators (PA) from the respective institutions will provide support during the isolation period

Student is to keep track of their daily health status by filling up the **Self-monitoring Report** provided to you by the RMT/PA

Upon completion of the isolation duration, the student is required to submit the completed **Self-Monitoring Report** to the RMT/PA.

- **Note 1:** Students from KL/ Selangor who are accessing campus daily (come-and-go) basis are not required to self-isolate but are required to do the health screening upon entering campus (eDeclaration and Temperature check)

- **Note 2:** Failure to observe the isolation period, including completing the daily status report, would result in the student requiring to repeat the entire isolation period or could lead to disciplinary action

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10-Day Isolation @ Residence/ Private Accommodation

Students arriving from MCO/CMCO states are required to observe a 10-day isolation period prior to being allowed entry to campus. For Resident students, the Residence Management Team (RMT) will be on hand to provide support. Non-residence students (e.g. those staying in private accommodation), your Programme Head/Administrator (PA) will be your 'go-to person'. As part of the 10-day isolation, all students are required to monitor their health status. The RMT or your PA will be providing the necessary self-monitoring document for you to fill-in. At the end of the 10-day isolation period, please return it to them and you will then be issue a letter for entry into campus. And here are some isolation tips prepared by Sunway Medical Centre which you may find useful.

KNOW WHO TO CALL

24hr ACCIDENT & EMERGENCY (A&E)

Emergency:
+603-5566 8888

COVID-19 Hotline :
+603-7491 1051

Stroke Hotline:
+6019-378 0119

SAFETY TIPS

NO visitors

NO sharing of things

NO shared laundry

Wear a mask

Practise good hygiene

Disinfect shared rooms

Wash utensils thoroughly

Have own bedroom and bathroom

Open windows & doors to air out

Keep >1m destance with others

Disinfect masks & tissues in sealed bags

Wash hands after touching used masks & tissues

Cover mouth & nose with tissue to cough & sneeze

SUNWAY MEDICAL CENTRE
Sunway City

www.sunwaymedical.com sunwaymedical

SYMPTOM WATCH

MILD

SORE THROAT | RUNNY NOSE | COUGH | LOSS OF TASTE/ SMELL

DIARRHOEA | TIREDNESS | MUSCLE PAIN | NAUSEA | FEVER

CRITICAL

> 2DAY FEVER | CAN'T EAT | CAN'T BREATHE | CAN'T MOVE

LIGHT-HEADEDNESS | WEAKNESS | FAINTING | PEEING LESS | CHEST PAIN

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Sunway City

www.sunwaymedical.com sunwaymedical

Isolation Exemption Process

SUNWAY EDUCATION GROUP
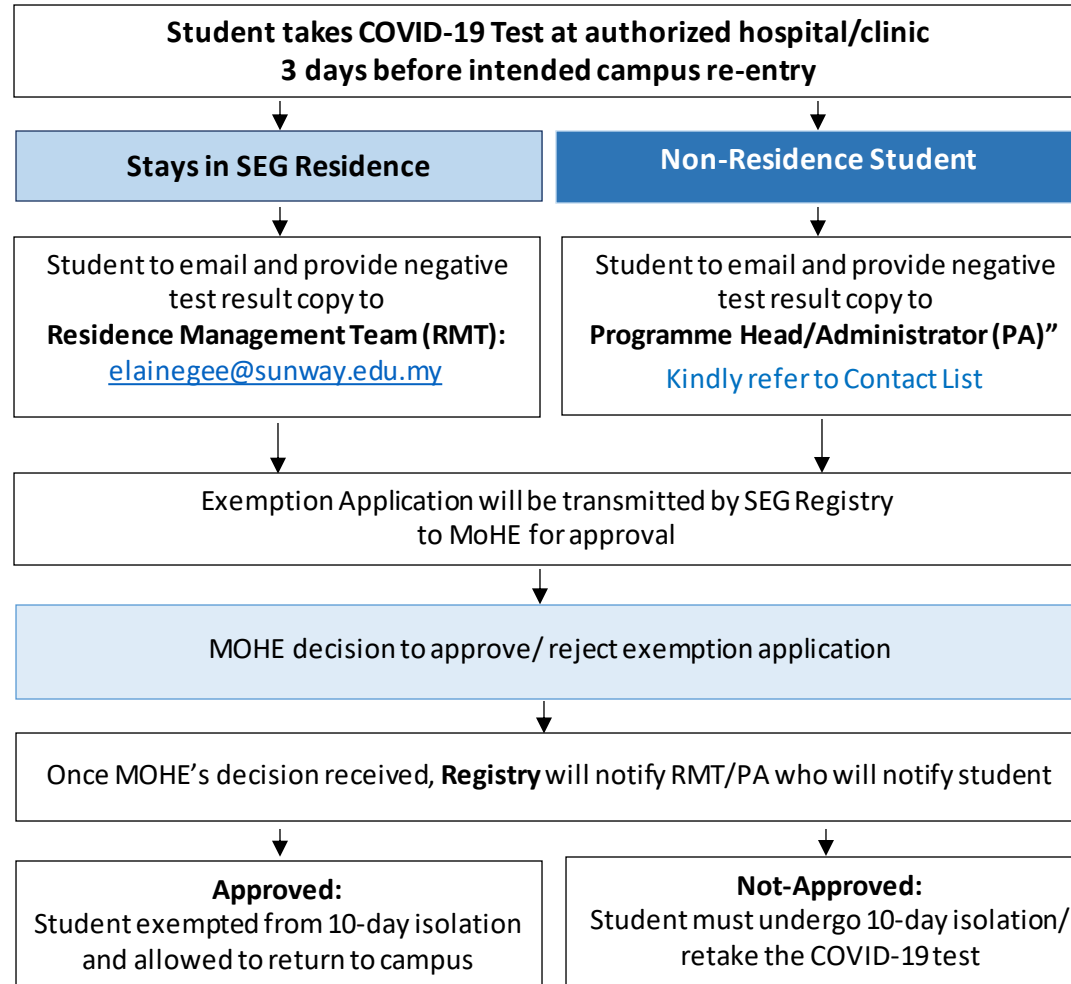
IMPORTANT REMINDER FOR STUDENTS

When emailing the exemption application to the Residence Management Team or your Programme Head/Administrator, you <u>must</u> include:

1. Full Name:
2. Student ID No:
3. Institution/ School/ Programme:
4. Contact Number:
5. Student Email:
6. Residence/ Non-Residence Student:
7. If Non-Residence Student, please provide address for the place you will be staying:

COVID-19 Swab Test Details:

8. Where was it taken?
9. When was it taken? (Note: Should be within 3 days of expected return to campus or as soon as the test is received)
10. Please attach COVID-19 negative test result

*Students are advised to submit the application during weekdays to allow necessary approvals to be obtained from the authorities.
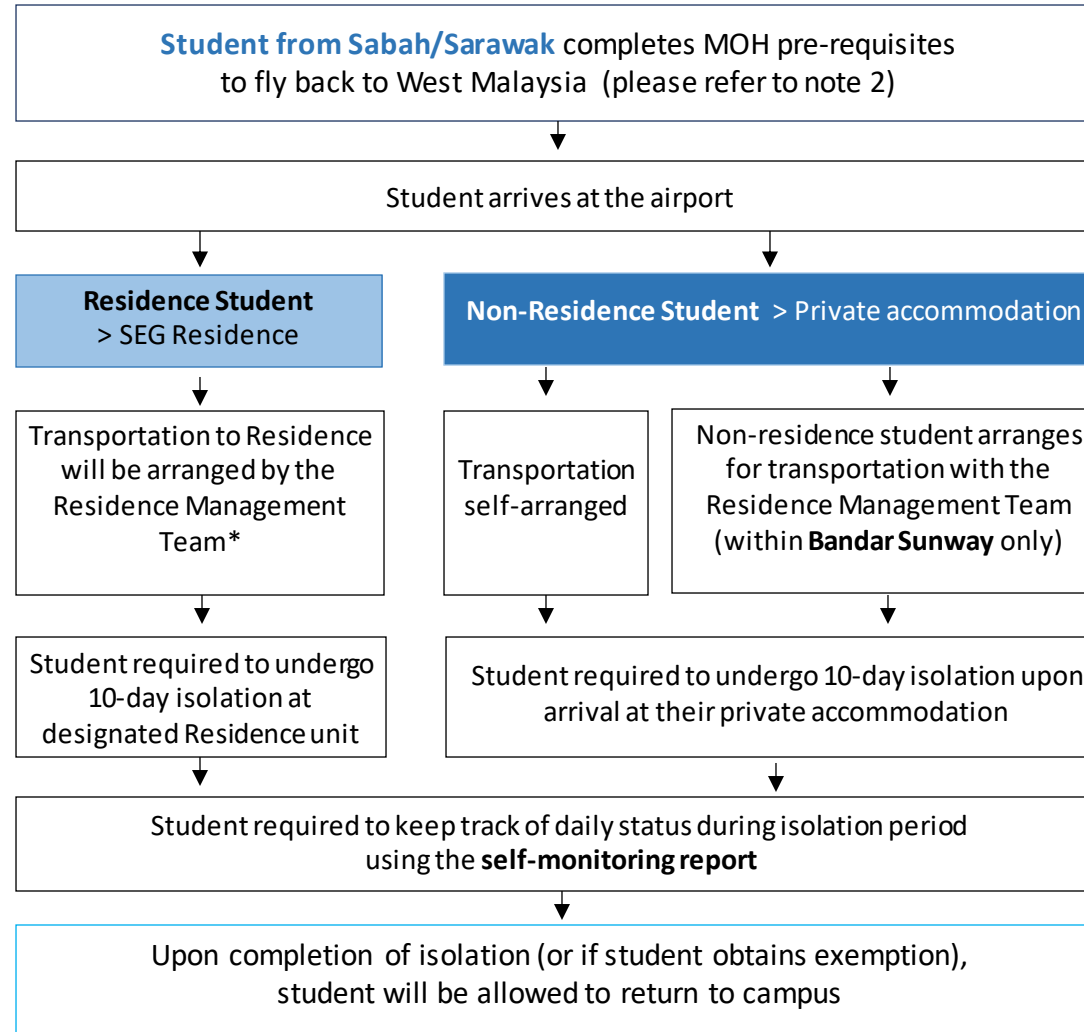
Student takes COVID-19 Test at authorized hospital/clinic 3 days before intended campus re-entry

Stays in SEG Residence	Non-Residence Student

Student to email and provide negative test result copy to **Residence Management Team (RMT):** elainegee@sunway.edu.my	Student to email and provide negative test result copy to **Programme Head/Administrator (PA)"** Kindly refer to Contact List

Exemption Application will be transmitted by SEG Registry to MoHE for approval

MOHE decision to approve/ reject exemption application

Once MOHE's decision received, **Registry** will notify RMT/PA who will notify student

Approved: Student exempted from 10-day isolation and allowed to return to campus	**Not-Approved:** Student must undergo 10-day isolation/ retake the COVID-19 test

COVID-19 testing centres @ MoH website: http://covid-19.moh.gov.my/fasiliti-kesihatan/hospital-swasta-dan-klinik-swasta-berdaftar-untuk-covid19

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Student Return (Sabah & Sarawak) & Transportation Arrangements

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RESIDENCE

- Transportation Arrangements for Residence Student & non-Residence Student (within Bandar Sunway only): Please **register** at least 7 days in advance via the following link: https://forms.gle/tHW1479v6L98biUY8

- Transportation fee of RM60 per student per trip applicable.

- Residence Management Team contact: smr_residence@sunway.edu.my / SMR Hotline: 017-248 3679

Student from Sabah/Sarawak completes MOH pre-requisites to fly back to West Malaysia (please refer to note 2)

↓

Student arrives at the airport

↓   ↓

Residence Student > SEG Residence   **Non-Residence Student** > Private accommodation

↓   ↓   ↓

Transportation to Residence will be arranged by the Residence Management Team* | Transportation self-arranged | Non-residence student arranges for transportation with the Residence Management Team (within **Bandar Sunway** only)

↓   ↓

Student required to undergo 10-day isolation at designated Residence unit | Student required to undergo 10-day isolation upon arrival at their private accommodation

↓

Student required to keep track of daily status during isolation period using the **self-monitoring report**

↓

Upon completion of isolation (or if student obtains exemption), student will be allowed to return to campus

- **Note 1:** For Students flying from West Malaysia to our Sarawak campus, kindly refer to your institution for latest State entry requirements

- **Note 2:** Subject to whether the state/ districts or zones within the state are under MCO/ CMCO/ RMCO, the return requirements will differ. Please check with your Institution/ School/ Programme for the latest requirements.

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COVID-19 exposure tiers

How close do you have to be to a COVID-19 positive case to undergo testing or quarantine? The following exposure tier system, adapted from MOH guidelines and advice from Sunway Medical Centre, can help shed light (and what happens if you are within the tier).
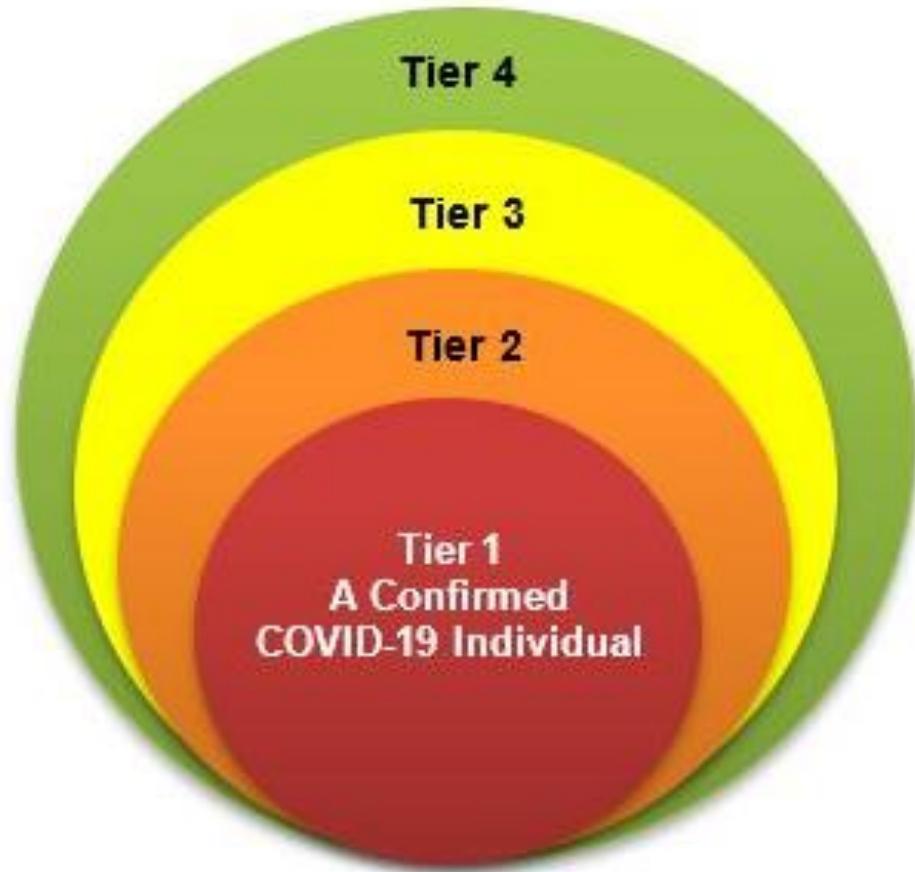
Tier 1

A **confirmed case of COVID-19** i.e. an individual with laboratory confirmation of infection with COVID-19, irrespective of clinical signs or symptoms.

What to do? Individual must also immediately notify their respective Programme Administrators / Institution / School.

What happens? MOH protocol for quarantine activated and will contact individual. SEG Health & Safety will do contact tracing. Deep cleansing and disinfectant exercise to be carried out immediately at affected areas.

Tier 3

Individuals having sustained contact within 1 meter or less with a person in Tier 2.

Does not require home quarantine and can return to campus as there was no direct contact with a COVID-19 positive person.

Does not require medical attention unless symptoms develop. Must continue to practise good personal hygiene, wear a mask at all times, maintain social distancing and adhere to all campus SOPs.

Tier 2

You are a close contact: Please refer to next slide

What to do? Close contacts identified by SEG Health & Safety based on eTrace / by Institutions / Schools will be notified following the case investigation. Or if individual knows they are a close contact, to notify SEG.

What happens? All tier 2 close contacts must self-quarantine and stay home / residence for 10 days (or as advised by MoH) from the last contact date with a person who has tested positive for COVID-19. **MOH will contact you and arrange for a COVID-19 test.** The individual will be allowed to return to campus once given the all-clear from the health authorities.

Tier 4

Individuals having sustained contact within 1 meter or less with a person in Tier 3.

There is deemed to be no identifiable risk.
Does not require self-isolation or home quarantine and can return to work.

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COVID-19 Close Contact

Who is a close contact? According to the authorities, Close Contacts are individuals who have been **Face-to-Face (F2F)** or **in physical contact** with a COVID-19 positive individual in the last 10 days (or as advised by MoH). This includes:
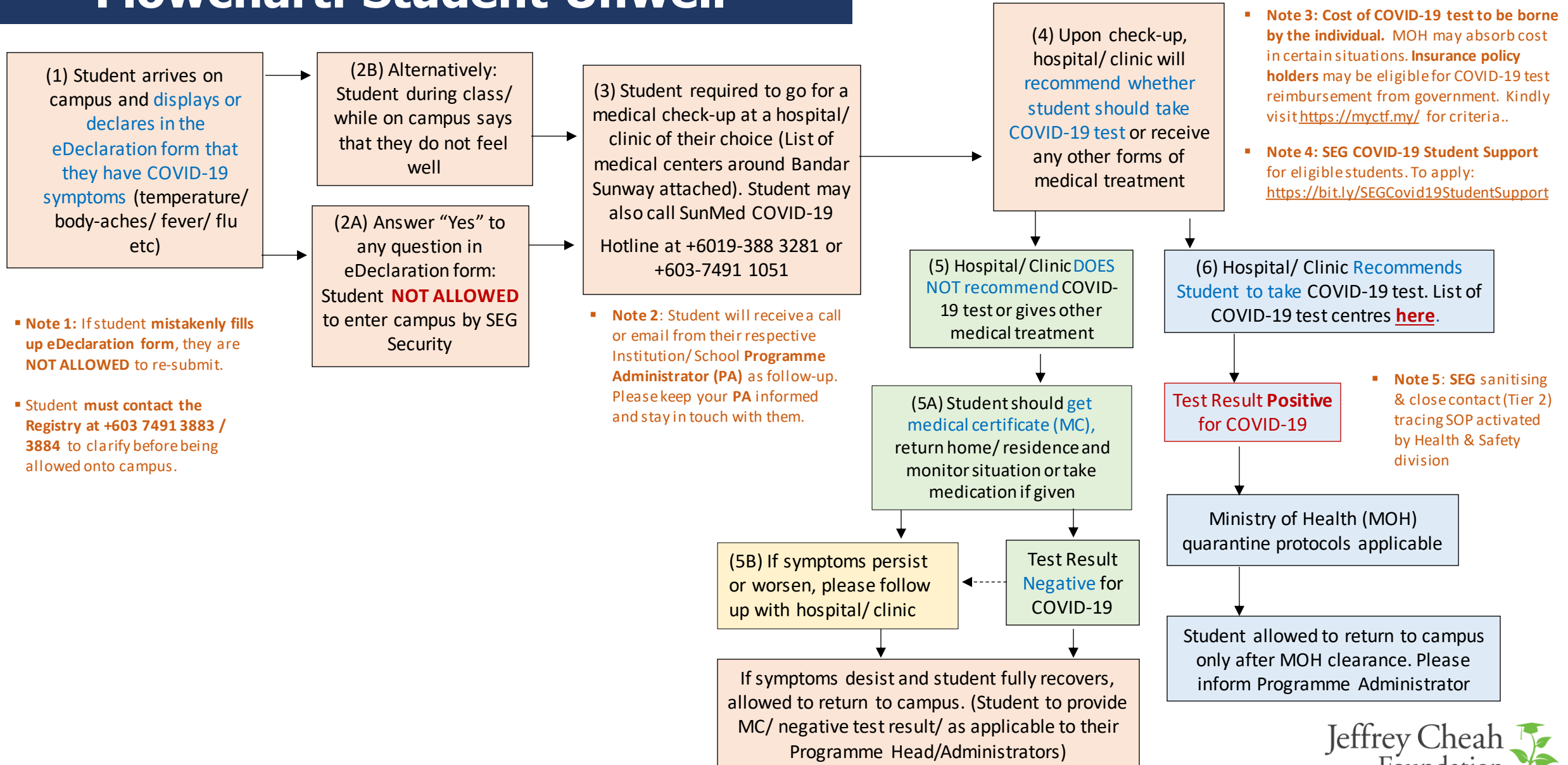
- **Health officials who provided treatment** or **visitors** to a COVID-19 positive individual without wearing the appropriate PPE gear;

- Individuals who live in the **same household** with an individual positive for COVID-19;

- **Working** with or being **Face-to-Face (F2F)** in a **closed space** together with a **distance of less than 1 meter apart**, for a **duration exceeding 15 mins**;

- In the **same vehicle for over 2 hours sitting within 2 meters** of an individual positive for COVID-19; or

- Together in an **enclosed room** which is airconditioned for **more than 2 hours continuously.**
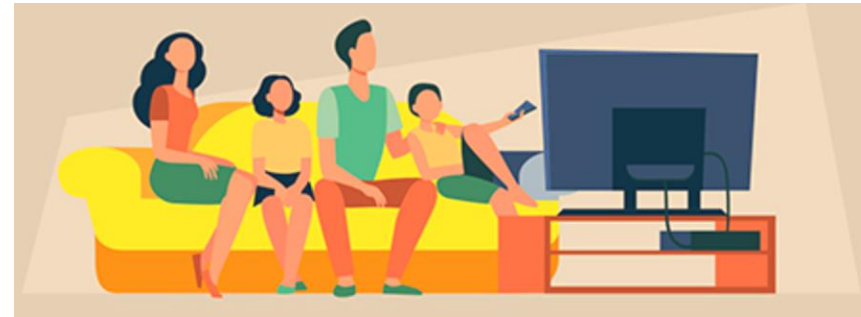
Sources:
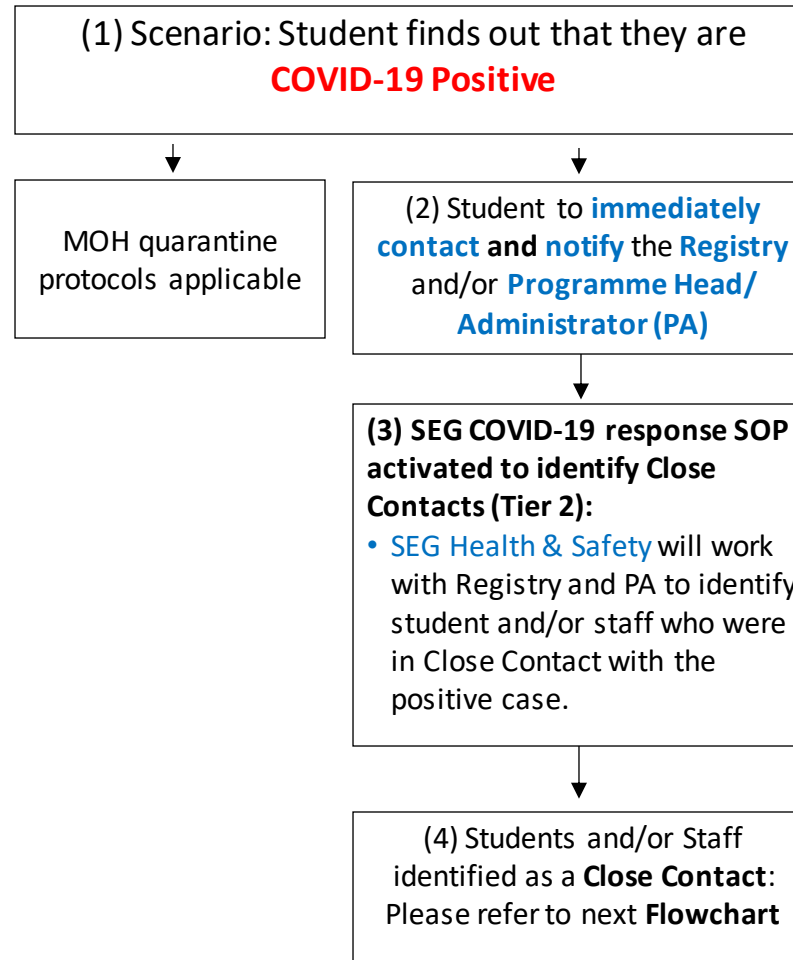- MOH - http://covid-19.moh.gov.my/faqsop/faq-covid-19-kkm
- MOE - https://www.moe.gov.my/pekeliling/4109-garis-panduan-pengurusan-dan-pengoperasian-sekolah-dalam-norma-baharu-2-0/file

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Flowchart: Student Unwell

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(1) Student arrives on campus and displays or declares in the eDeclaration form that they have COVID-19 symptoms (temperature/ body-aches/ fever/ flu etc)

(2B) Alternatively: Student during class/ while on campus says that they do not feel well

(2A) Answer "Yes" to any question in eDeclaration form: Student NOT ALLOWED to enter campus by SEG Security

(3) Student required to go for a medical check-up at a hospital/ clinic of their choice (List of medical centers around Bandar Sunway attached). Student may also call SunMed COVID-19 Hotline at +6019-388 3281 or +603-7491 1051

(4) Upon check-up, hospital/ clinic will recommend whether student should take COVID-19 test or receive any other forms of medical treatment

(5) Hospital/ Clinic DOES NOT recommend COVID-19 test or gives other medical treatment

(5A) Student should get medical certificate (MC), return home/ residence and monitor situation or take medication if given

(6) Hospital/ Clinic Recommends Student to take COVID-19 test. List of COVID-19 test centres **here**.

Test Result Positive for COVID-19

Ministry of Health (MOH) quarantine protocols applicable

Student allowed to return to campus only after MOH clearance. Please inform Programme Administrator

(5B) If symptoms persist or worsen, please follow up with hospital/ clinic

Test Result Negative for COVID-19

If symptoms desist and student fully recovers, allowed to return to campus. (Student to provide MC/ negative test result/ as applicable to their Programme Head/Administrators)

- **Note 1: If student mistakenly fills up eDeclaration form,** they are **NOT ALLOWED** to re-submit.

- Student **must contact the Registry at +603 7491 3883 / 3884** to clarify before being allowed onto campus.

- **Note 2:** Student will receive a call or email from their respective Institution/ School **Programme Administrator (PA)** as follow-up. Please keep your **PA** informed and stay in touch with them.

- **Note 3: Cost of COVID-19 test to be borne by the individual.** MOH may absorb cost in certain situations. **Insurance policy holders** may be eligible for COVID-19 test reimbursement from government. Kindly visit https://myctf.my/ for criteria..

- **Note 4: SEG COVID-19 Student Support** for eligible students. To apply: https://bit.ly/SEGCovid19StudentSupport

- **Note 5:** SEG sanitising & close contact (Tier 2) tracing SOP activated by Health & Safety division

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Flowchart: COVID-19 Positive Case

(1) Scenario: Student finds out that they are COVID-19 Positive

MOH quarantine protocols applicable

(2) Student to immediately contact and notify the Registry and/or Programme Head/ Administrator (PA)

- Note: PA to inform Health & Safety as well as Registry (if not yet done)

(3) SEG COVID-19 response SOP activated to identify Close Contacts (Tier 2):
- SEG Health & Safety will work with Registry and PA to identify student and/or staff who were in Close Contact with the positive case.

- SEG protocols for sanitising activated to sanitise campus grounds / classrooms / areas where the positive case had been to.

- PA to work with Student LIFE and relevant divisions to ensure students gets academic, mental health, and essential support needed.

(4) Students and/or Staff identified as a Close Contact: Please refer to next Flowchart

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Flowchart: COVID-19 Close Contact

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(1) Student identified as a COVID-19 case **Close Contact (CC)**

↓

(2) 10-day self-quarantine to commence at home/ residence

↓

(3) Registry will notify MoHE; PA to contact student identified as close contact

↓

MOH process & protocols initiated ←

(4) Student to take COVID-19 swab test (RT-PCR)

- Test Result **Negative** for COVID-19
- Test Result Positive for COVID-19

↓

- Continue observing 10-day quarantine period (duration calculated from date of last contact with positive case)
- MOH quarantine protocols applicable

↓

Student allowed to return to campus after 10-day quarantine/ MOH gives the all-clear

- **Note: Cost of COVID-19 test to be borne by the individual.** MOH may absorb cost in certain situations. **Insurance policy holders** may be eligible for COVID-19 test reimbursement from government. Kindly visit https://myctf.my/ for criteria.

- **SEG COVID-19 Student Support** for eligible students to pay for COVID-19 test. To apply: https://bit.ly/SEGCovid19StudentSupport

- The respective Institution/ Programme Head/ Administrators (PA) will follow up with the student who is undergoing self-quarantine.

- PA will work with Student LIFE for pastoral care and support.

- Residence Students should notify the Residence Management Team (if not yet done).

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SEG Student Support

We understand that some students are living away from home, but has accommodation around the vicinity of Bandar Sunway and Subang Jaya, and may be facing some difficulties due to, among others, restriction on movement hence in need of assistance and support. As such, we have set up the SEG COVID-19 Student Support to assist Sunway students who are staying alone within Bandar Sunway or Subang Jaya. Please fill up the application form here: https://bit.ly/SEGCovid19StudentSupport and we will reach out to you as soon as possible. Kindly note that the support will be prioritised based on needs and the availability of the funds. For inquiries, please email: philanthropy@sunway.edu.my

Mental Health

Remember that there is no wrong to how you feel. If you need a shoulder to lean on, we are here for you and ready to lend an ear. Reach out to our 24/7 Mental Health Crisis Hotline or email us at any time. We offer online therapy sessions. All students welcome.

To Sign Up for Counselling:
iZone -> Services -> eForms -> Counselling eForm

24/7 MENTAL HEALTH CRISIS HOTLINE

018-3893220

facebook.com/sunwayeducationcounsellingandwellness

counselling@sunway.edu.my

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Sunway Medical COVID-19 Support

Not feeling well? Need advise?
Call the **Sunway Telemedicine Command Centre**

- Know what to do when any situations arise
- Manage your symptoms
- Identify the warning signs
- Call our COVID Hotlines at any time of your need.

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Hospitals/ Clinics in Bandar Sunway Area

Kindly note that the following list is not exhaustive. Please refer to respective districts/ localities for hospitals/ clinics outside Bandar Sunway. Students may opt to visit their own preferred hospitals/ clinics.

Sunway Medical Centre
No. 5 Jalan Lagoon Selatan, Bandar Sunway, 47500
Selangor, Malaysia.
Tel: 03-7491 9191

SunMed Clinic
Floor CP2 @ Sunway Pyramid,
3, Jalan PJS 11/15, Bandar Sunway
47500 Subang Jaya, Selangor
Tel: 03-7491 0121

Klinik & Surgeri Suncare (Bandar Sunway)
121, Jalan PJS 11/2
Tel: 03-5632 0678

Klinik Mediviron
No. 11, Jalan PJS 11/28
Tel: 03-5636 9809

Klinik A Mohan
16, Jalan PJS 8/10
Tel: 03-5630 0081

Poliklinik Shaik Sunway
Dataran Mentari, 9, Jalan PJS 8/12
Tel: 03-5630 1285

Poliklinik Kumpulan City
10, Jalan PJS 11/28

U.n.i Klinik (Bandar Sunway)
E-01-07, Sunway Geo Avenue,
Jalan Lagoon Selatan
Tel: 03-5021 4561

Note: COVID-19 tests may not be available at all hospitals/ clinics in Bandar Sunway.
For COVID-19 test facilities, please refer here:

http://covid-19.moh.gov.my/fasiliti-kesihatan/hospital-swasta-dan-klinik-swasta-berdaftar-untuk-covid19

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Who to contact?

Your institution or school's Programme Administrators (PAs) are ready to advice and assist if you have any questions or require support.

SUNWAY UNIVERSITY

Institution/ Programme	Programme Administrator (PA)	Contact Details: +603 7491 8622 Extension:	Email: @sunway.edu.my
School of Engineering and Technology	General Hotline Teo Wei Nie (Lead PA)	7344 7186	set weiniet
School of Arts	General Hotline Chong Ai-Lee (Lead PA)	7494 7500	soa aoileec
Sunway University Business School	General Hotline Sujatha Nagayah (Lead PA)	7229 7255	subs sujathan
School of Hospitality and Service Management	General Hotline June Quay (Lead PA)	7612 7238	shsm quay
School of Medical and Life Sciences	General Hotline Wan Noorazila Wan Othman (Lead PA)	7415 7441	smls noorazilaw
School of Mathematical Sciences	Eric Tan Bernice Ching (Lead PA)	7117 7224	tptan bernicecyf
Centre for American Education	Shamni Nadesan (PA)	7199	shamnin
Jeffrey Sachs Centre on Sustainable Development/ Jeffrey Cheah Institute on Southeast Asia	Kavitha Ambigabadi (PA)	7632	kavithaa
Centre for English Language (IEP)	Stella Cherubin (PA)	3388	stellac

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Who to contact?

Your institution's Programme Heads/Administrators are ready to advice and assist if you have any questions or require support.

SUNWAY COLLEGE

Institution/ Programme	Programme Head/Administrator	Email:	Phone No:
Australian Matriculation Programme (AUSMAT)	Vanitha S Sumathi Balasubramaniam	vanitha@sunway.edu.my sumathib@sunway.edu.my	03-7491 3744 03-7491 3745
Cambridge GCE A-Level (A-LEVEL)	Ruth Cheah Irma Chan	ruthc@sunway.edu.my irmac@sunway.edu.my	03-7491 3746 03-7491 3768
Canadian International Matriculation Programme (CIMP)	George McEwan Sumathy Ramasamy	georgemc@sunway.edu.my sumathy@sunway.edu.my	03-7491 3769 03-7491 3748
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Who to contact?

Your institution's Programme Heads/Administrators are ready to advice and assist if you have any questions or require support.

SUNWAY COLLEGE

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SUNWAY EDUCATION GROUP

Need assistance? Unsure of what to do or where to do? Please feel free to contact us.

SEG COVID-19 HELPLINE (6.00am-8.00pm)

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	Chin Pek Yuen	8123	pychin
Student LIFE	Teh Kean Sing	3039	ksteh
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