

SUNWAY EDUCATION GROUP

Health Advisory: Novel Coronavirus (2019-nCoV)

Dear All,

1. The Sunway Education Group (SEG) takes student and staff safety, health and well-being seriously.
2. We are aware and actively monitoring developments regarding the Novel Coronavirus (2019-nCoV) originating from Wuhan, China, and keeping abreast of all advisory notices and recommendations from Malaysian health and education authorities issued from time-to-time. We are also in close contact with the Sunway Medical Centre.
3. According to the *Centre for Disease Control and Prevention* (CDC), the 2019-nCoV can be transmitted between humans in droplets from coughing and sneezing, and touching or shaking hands. Symptoms may appear in as few as **2 days or as long as 14 days after exposure** to the virus. Patients with confirmed 2019-nCoV infection have reportedly exhibited mild- to severe- symptoms of fever, cough, shortness of breath and headaches. As such, it is highly recommended that **prevention methods** are observed at all times. According to the World Health Organisation (WHO), this includes:
 - Frequently washing your hands with soap and warm water or alcohol-based hand sanitisers
 - Covering your nose and mouth when coughing and sneezing with tissue, sleeve or elbow, and properly disposing of tissues after use
 - Avoiding close contact with anyone with cold, fever or flu-like symptoms
 - Avoiding touching your eyes, nose and mouth with unwashed hands
 - Wearing a face mask to limit transmission risks
4. Additionally, SEG is procuring more hand sanitizers, sterilising kits, masks and thermometers to support these precautionary measures. Our administrative and academic staff have been briefed about the virus and the steps to be taken.
5. In the best interest of the SEG population, we have put in place a number of precautionary measures to maintain a safe and healthy campus and environment for all. In this regard:
 - All staff and students who are unwell or exhibit the symptoms highlighted above **are asked to seek medical attention immediately.**

- All students, upon arrival in Malaysia from China, are required **(i) to isolate themselves for the duration in which symptoms of the virus may appear (which is up to 14 days)** and **(ii) notify the Registry Department**. In this period, please monitor your health and if any symptoms emerge, please seek medical attention immediately.
 - SEG's Health & Safety Team is on standby to assist and provide support to all students and staff.
6. Our students' learning is of importance and those who are unable to come to campus or attend formal classes due to the isolation period or any travel restrictions (as applicable), will be given the appropriate support to ensure that their studies will not be adversely affected. Arrangements are being made by the Registry, in coordination with the respective schools and departments.
7. Once again, please do not hesitate to contact our key personnel if there are any further inquiries:
- i. Health and Safety matters: **+603 7491 8622**
 - ii. International Students - International Office: **+6019 336 2242**
 - iii. Academic related matters - Registry: **+603 7491 8622**
 - iv. Residence Management Team: **+6019 273 2558 / +603 7652 5500**
8. We **thank all for your support**, cooperation, and understanding as we navigate this complex situation together. We will provide updates on any new developments and all precautionary measures taken will be reviewed from time to time. In the interim, do remain vigilant, be mindful of your surroundings, and may everyone stay safe and healthy.

Thank you.

Sincerely,

Dr Elizabeth Lee

Chief Executive Officer

Sunway Education Group

29 January 2020