

DIPLOMA IN HEALTH CARE MANAGEMENT

The health care industry has become a business where tailored professional management personnel are needed to help in coordinating and directing various departments in medical facilities and institutions. These include building relationship with patients (customers) to gain better understanding of their needs and in turn improve patient care.

The Diploma in Health Care Management at Sunway College Johor Bahru is designed to meet the skills gap of personnel in the health care sector. Graduates will find jobs in various health care or health-related institutions, for instance hospitals, nursing homes, private medical practices and other relevant industries.

In their roles, the health care management executives have the opportunity to make a significant contribution to improve the administration and management of operations, offering patients and their families better services and a seamless experience.



Employability

Students will learn the essential work-life skills, particularly in communication, problem-solving, creativity and innovation, essential qualities for the provision of key patient services in today's modern health care facilities.

Industrial Training

The programme also includes a hands-on practical experience via the 8-week work placement in a health care organisation. This important element provides the much needed real-world exposure to actual industry practices.

Education Pathway

Upon completion of the diploma programme, students may progress to an undergraduate degree in Health Science with a variety of majors to choose from eg: health informatics, clinical technologies, nutrition, etc.

Career opportunities in:

- Business / Facility Operations
- Health Informatics
- Hospital Administration
- Nutrition / Dietetics
- Patient and Customer Relations
- Pharmaceutical Sales
- Wellness and Aged Care etc

Modules

Organisational Management and Administration

- Cost Accounting
- Financial Accounting
- Health Safety and Risk Management
- Human Resource Management
- Introduction to Business
- Introduction to Psychology
- Operations and Emergency Management in Healthcare Industry
- Organisational Behaviour
- Organisational Development and Transformation
- Principles of Economics
- Principles of Management
- Principles of Marketing
- Project Management for Events

Health Care Specialisation

- Biostatistics and Epidemiology
- Health Economics
- Health Education and Promotion
- Health Ethics and Law
- Human Anatomy and Physiology
- Introduction to Health Care
- Introduction to Health Informatics

Professional Development

- Computer Applications
- Critical and Creative Thinking Skills
- Mathematics and Statistics
- Professional Communications

Electives (Choose two)

- Aging and Health
- Customer Relationship Management
- Principles of Nutrition
- Service Marketing

Work-based Learning

- Industrial Training

Advanced standing into relevant degree programmes locally and overseas

DIPLOMA IN HEALTH CARE MANAGEMENT

SPM / O-Levels equivalent

Entry requirements

- Pass SPM / O-Levels or equivalent with minimum three (3) credits, in the following subjects:
 - Mathematics or one (1) science subject (Biology / Physics / Chemistry / General Science)
 - Any two other subjects (including English and/or Bahasa Melayu)
- SPM holders must have obtained a Pass in both Bahasa Melayu and English as well as Sejarah.
- O-Levels or equivalent holders must have obtained a Pass in either Bahasa Melayu or English.

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